# **GENERAL INFORMATION**

Name of Organization Requesting Grant: (Please list parent/sponsor organzations in parenthesis)	Whistler Community Services Society
Society Registration Number:	S0025152
Organization Mailing Address:	PO Box 900, Whistler BC, V0N 1B0
Contact Name & Title:	Dave Clark, Director Fundraising and Community Engagement
Organization Phone Number:	604 932 0113
Organization Email Address:	info@mywcss.org
Organization Purpose or Mandate: (Please provide this answer in one sentence.)	Our mission is to support and advocate for a healthy community.

## **ORGANIZATION INFORMATION**

How many years has the organization existed?	30
How many active members/participants does the organization have in the current year?	We do not have members, but our programs support thousands of client visits in the areas of Food Security and Mental/Emotional Health.
How many volunteers/executive/staff are required to administer the organization in the current year?	35 staff and 40 volunteers
Age range of participants in the organization:	All Ages from children to seniors
Please list active website URLs and active social media accounts (Facebook, Twitter, Instagram, etc.):	www.mywcss.org, facebook.com/whistlercommunityservicessociety instagram.com/whistlercommunityservices
Can anyone join the organization or participate? If no, please specify the restrictions and requirements for membership or participation:	Majority of WCSS programs subsidize financially restricted individuals and families with the exclusion of our Activate & Connect (+50 Drop In), Outreach Services, Birth, Baby & Beyond, and Pregnancy and Infant Loss Support Group. To access any other program, community members must meet the financial criteria as well as provide proof of residency or employment in Whistler.
Does the organization have any outstanding debts or other means of funding from the RMOW? If yes, please state the amount and reason:	Yes - \$929,104.36 for a loan to build our building at 8000 Nesters Road.

## **GRANT INFORMATION**

**1. Purpose of Grant:** Explain in detail how the funding will be spent. Please refer to Council Policy A-7 Community Enrichment Program, available at www.whistler.ca/cep for funding criteria and eligibility. Please be as concise as possible using the space below.

Our Counseling Assistance program subsidizes financially restricted individuals, couples and families who would like to see a counselor but could not otherwise afford the cost. Those who meet the financial criteria can access a subsidy up to \$65/hour towards 6 hours of counseling. An Outreach worker will review the list of qualified counselors or psychologists with community members to find the best match. Depending on the client's financial situation, WCSS will subsidize a certain amount. Average visit will cost the client \$35 and will cost WCSS \$65 per session. After meeting with an outreach worker and making sure the financial & residential criteria are met, the community member is approved for 6 sessions in that same year.

General operations budgeted for consist of Clinical Counselors' fees that WCSS subsidizes. With the current and ongoing COVID-19 pandemic, the need for counseling assistance is at the highest demand we have ever seen. The stress and anxiety of the pandemic, compounded with insecure, or lost, income due to the significant loss in Tourism business for Whistler has left many residents feeling the need to seek professional help, in a time of their lies when extra money is not available to them. By removing the financial barrier to accessing counseling, we can continue to support and advocate for a healthy community. Currently VCH services are at a 2-3 month wait and with the ongoing pandemic this is not expected to change quickly.

In the calendar year of 2020, WCSS outreach team met with clients a total of 5,062 times, of which 1,210 were first time visits with new clients. Of those clients, 31% self identified with being in a state of crisis; this peaked in April with 57% of all clients in crisis.

2. Is This a New Program or Activity?	If yes, what are your targets and goals for this program/activity?
No - Counseling assistance has been a core program of WCSS for a number of years.	

### 3. Current Year Highlights and Community Benefits:

Detail the specifics of activities and community benefits your organization provides.

The WCSS Outreach Team works closely with clients to review all possible mental health care options such as employee extended health benefits/VCH wait lists/ Women's Counseling/Child & Youth Mental Health. After investigating all other resources, and if no suitable match is found to meet the needs of the client, the Outreach Workers will then refer the clients to the subsidized Counseling Assistance program to address their need for clinical support.

The program is uniquely designed to meet the counseling needs of our community's most vulnerable by providing an alternative to individuals who could not afford to see a private clinical counselor otherwise. Clients review the list of 12 counselors available to them, creating a more custom approach to their care. The alternative is the wait-list to see a free counselor through public health which can sometimes come with a 3 month wait; whereby WCSS's list of Clinical Counselors are usually able to book appointments for the following week.

4. Existing Funding and Grant Applications:	<b>Grant</b> 1. List the specific grants, funding and fundraising planned, approved or pending for the existing year, and
	2. Please also list rejected or non-approved funding (with reasons).

While no other grant requests are outstanding nor declined, WCSS is continuously working with community foundations, and other granting agencies for other grant application opportunities. Additionally fundraising efforts through out the year support all outreach programs including Counseling Assistance.

In the 2020 intake for CEP funding, WCSS was awarded a grant for \$21,000 to be used towards Counseling Assistance.

## **GRANT INFORMATION (CONTINUED):**

#### 5. Grant Request Amounts and Financial Breakdown:

Please ensure numbers provided in this table coincide with the required financial documents you provide in your application.

	Annual Operating Budget	Grant Requested	Provide a brief description of the specific amount requested. (Ex: Products, services, staffing roles, advertising, etc.)
Salaries/contracts:			
General operations:	32,000	16,000	3rd party professional counseling fees
One-time project / program:			
Physical assets:			
Rent (RMOW facilities):		N/A	
Rent (other facilities):			
Other:			
Total	\$ 32,000	<b>\$</b> 16,000	50 % (Grant request ÷ Annual budget amount)
	•	•	Reminder: The grant amount requested cannot be more than 50% of the annual operating budget of the organization.

6. Additional	Please list any additional information, details or explanations regarding your
Information:	grant request that you would like to be considered by Council.

Outreach Workers work closely with community members who face challenges with mental health, financial insecurity, advocacy, physical health and injury, housing, food insecurity, substance use, employment, family/friend relationships, or violence/conflict in relationships. While our outreach workers are well trainiend and educated sometimes the challenge a client is facing requires professional assistance beyond what our outreach workers are trained for and thus require the specialized services of a certified clinical counselor. Although we have great resources through Vancouver Coastal Health, the average wait time for a person to see a clinical counselor can currently be anywhere between 2 -3 months.

7. Attachments:	Please indicate the attachments you are including with your Grant Application Form:
	tement (audited preferred) or Organization Budget <b>(Required)</b> of registered not-for-profit society status or registered charity status ( <b>Required)</b>

## COMMUNITY PERFORMANCE INDICATORS

Please list how your	First, please visit <u>www.whistler.ca/monitoring</u> to learn about the five priority areas of
organization may	Whistler's Community Performance Indicators (CPI):
improve	
Community	1. Enriching Community Life
Performance	2. Enhancing the Resort Experience
Indicators:	3. Protecting the Environment
	4. Ensuring Economic Viability
	5. Partnering for Success
	Secondly, identify how your grant (or organization) may improve any CPIs described in the five areas listed above.
	Note: Each priority listed above has numerous areas of measurement to choose from and all are listed with their existing statistical trend at <u>www.whistler.ca/monitoring</u>
Example: This grant addresses the priority of "Enriching Community Life" because it improves <u>personal health</u> <u>status, a sense of belonging</u> and increases <u>resident volunteer rates</u> . Specifically, this is because	

This grant addresses the priority of "Enriching Community Life" because it improves personal health status, resident affordability, resident satisfaction, a and sense of belonging. Our community vital signs reports indicate that that residents in higher income brackets we significantly more likely to say they had better mental and physical health compared to residents in lower income brackets. The Counseling Assistance Program specifically provides assistance to those who are considered low-income financially restricted individuals, couples and families who would like to see a counselor but could not otherwise afford the cost. Also, this can improve "Resident affordability" through freeing up funds that can be used towards basic costs such as housing, food, clothing rather then clinical counselor fees. When people feel like they are meeting their basic needs and the community that they live in has accessible resources and services this leads them to form stronger relationships in their communities. Thus, leading to a better sense of belonging.

# **GRANT APPLICATION AUTHORIZATION:**

Submitted by:	Dave Clark
Phone number:	
Email:	
Acknowledgement:	<ul> <li>I confirm that the information provided in this CEP Grant Application Form is true;</li> <li>I confirm that a representative is required to present this grant request at a future Council Meeting;</li> <li>I confirm that if any amount is granted that the the Grant Reporting Form is due by December 1 of this year;</li> <li>I confirm that if any amount is granted it will be used only for its intended purpose unless otherwise approved by Council.</li> </ul>
Signature:	DAVE CLARK

### Funding decisions will be announced during a Regular Council Meeting in April 2021.

Please contact the Legislative Services Department at <u>corporate@whistler.ca</u> if you require any assistance.

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Personal and third party information provided in this application form is collected under the authrotiy of Section 26(c) of the Freedom of Information and Protection of Privacy Act. Should you have any questions regarding the collection, use and disclosure of this information please contact the Legislative and Privacy Coordinator at 604-935-8118 or at 4325 Blackcomb Way, Whistler.

CANADA PROVINCE OF BRITISH COLUMBIA

-3

NUMBER

S-25152

Province of British Columbia Ministry of Finance and Corporate Relations REGISTRAR OF COMPANIES

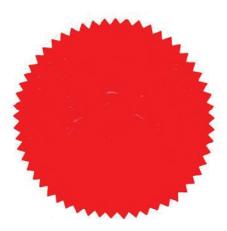
SOCIETY ACT

# CERTIFICATE OF INCORPORATION

I HEREBY CERTIFY THAT

## WHISTLER PEMBERTON COMMUNITY SERVICES SOCIETY

HAS THIS DAY BEEN INCORPORATED UNDER THE SOCIETY ACT



GIVEN, UNDER MY HAND AND SEAL OF OFFICE

AT VICTORIA, BRITISH COLUMBIA THIS 7TH DAY OF JULY, 1989

abuita J Jouro

ROBERTA J. LOWDON DEPUTY REGISTRAR OF COMPANIES

NUMBER: S-25152



# CERTIFICATE OF CHANGE OF NAME

SOCIETY ACT

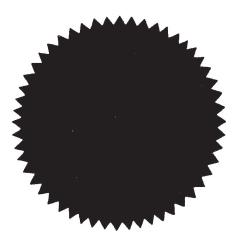
CANADA PROVINCE OF BRITISH COLUMBIA

# I Hereby Certify that

## WHISTLER PEMBERTON COMMUNITY SERVICES SOCIETY

has this day changed its name to

# WHISTLER COMMUNITY SERVICES SOCIETY



Issued under my hand at Victoria, British Columbia on May 03, 1994

JOHN S. POWELL Registrar of Companies



## 2020 BC SOCIETY ANNUAL REPORT

**BC Society • Societies Act** 

## NAME OF SOCIETY: WHISTLER COMMUNITY SERVICES SOCIETY

Incorporation Number: Business Number: Filed Date and Time:

Annual General Meeting (AGM) Date:

S0025152 13820 3906 BC0001 October 7, 2020 12:47 PM Pacific Time September 30, 2020

### **REGISTERED OFFICE ADDRESS INFORMATION**

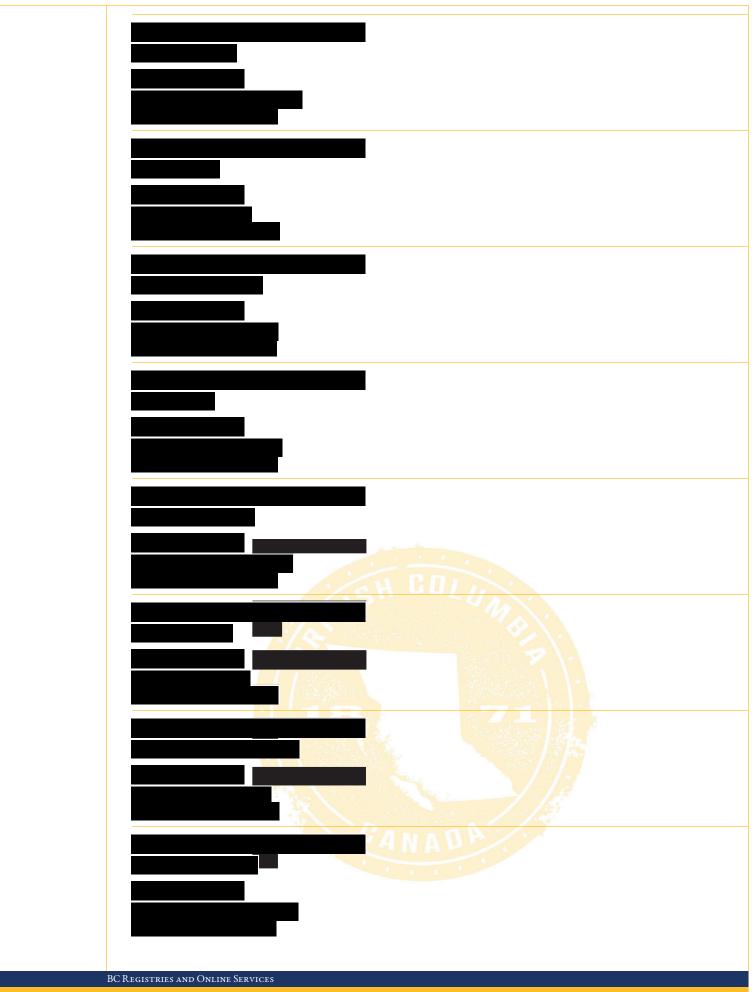
Delivery Address: 8000 NESTERS RD WHISTLER BC V8E 0G4 Mailing Address: 8000 NESTERS RD WHISTLER BC V8E 0G4

#### **DIRECTOR INFORMATION AS OF September 30, 2020**



BC Registries and Online Services

Incorporation Number S0025152



Incorporation Number S0025152



#### CERTIFICATION

I, Jonathan Marks, certify that I have relevant knowledge of the society, and that I am authorized to make this filing.



BC Registries and Online Services

Incorporation Number S0025152