

Dear Mayor Crompton and the Council

It would appear the Mayor's or councillors direct email is not working. Please pass on !

I hear from Adrian Dix on his press release that you are working with the Health Authorities and Vail resorts regarding the situation with visitors coming to Whistler.

My husband and I purchased 5 day EPIC passes from Vail resorts in the fall before the PHO saying essential travel and only ski at your local hill was issued .

We live in Kimberley BC some 12 hours away. Vail resorts will not guarantee any refund as it is an advisory not a mandate not to travel.

I understand there are 1000's of us in the same boat. We would be happy to defer to 2021/22 season if a refund is not on the cards but that is currently not an option.

Do you know if Vail Resorts have any intention of offering refunds or rollovers?

Do you want those 1000's of visitors to come and stay to ski rather than lose \$1000's of dollars.

I would be interested to hear your thoughts on this? [REDACTED]

[REDACTED] We are currently stuck between a rock and a hard place.

Kind regards

Angela and David Claydon

[REDACTED]

Kimberley BC

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