

## Lucy Wyn-Griffiths

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**From:** John and Karen Wood [REDACTED]  
**Sent:** Tuesday, December 8, 2020 4:17 PM  
**To:** corporate  
**Subject:** Whistler Community Services Society (WCSS)

Dear Mayor and Council

I write to urge you to exempt **Whistler Community Services Society (WCSS)** from fees at our recycling facilities.

It makes no sense to me that a social service supported by the RMOW have to pay fees to an RMOW recycling facility. The existence of these fees only creates inconvenience to customers, donors and to the WCSS staff.

An example of this is the recent request of staff for us to unpack our donations, some of which were fragile, and to put them instead in a basket. The reason for this is that they can not accept cardboard boxes as there is a cost for them to take them to the recycling bin.

After repacking our donations we were asked to take the cardboard to the recycle bins where as a resident we can deposit it without a fee.

There is no difference to the recycling facility as the cardboard is going to be recycled no matter who delivers it. The current process is just an inconvenience for everyone.

We ask that council direct staff to exempt **Whistler Community Services Society (WCSS)** from recycling fees.

Thanks for considering this change.

Yours truly,

John and Karen Wood  
8573 Drifter Way  
Whistler, BC  
VOE 0G2

[REDACTED]