

Dear Whistler Councils,

I hope this message finds you well. I am writing to bring to your attention some ongoing concerns regarding the bus service in Cheakamus, specifically related to the bus stop at 1030 Legacy Way (Southbound - Village to Cheakamus) and its usage by buses #10, #20, and #20X.

1. Bus Stop at 1030 Legacy Way

I would like to suggest that the bus stop at 1030 Legacy Way be recognized as an official stop for all buses serving Cheakamus: #20, #20X, and #10. Currently, some bus drivers of #20 and #20X do not stop at this location, stating that the designated stop is further down at Baily Park. This has created confusion for local residents as well as for tourists staying at HI Hostel and Athlete Centre.

This existing bus stop is essential for the residents of the first few blocks of Cheakamus (as highlighted in the attached map), especially during the winter months when accessibility is critical.

Furthermore, it is confusing for passengers when the bus announces "Baily Park Bus Stop" immediately after crossing Jane Lakes Road, and then skips the bus stop at 1030 Legacy Way, which is the first stop right after that intersection.

I originally reached out via the Whistler BC Transit website form about a month ago regarding this issue but have yet to receive a response. I would greatly appreciate it if this stop could be officially recognized for these buses, as it would provide smoother and more reliable service for the Cheakamus residents and there are no additional costs associated with this suggestion as this is an existing bus stop.

2. Noise and Disturbance at 1030 Legacy Way Bus Stop

I also wish to express my concern regarding the use of 1030 Legacy Way as the final stop for bus #10. I'm a resident of one of the street facing units at 1025 Legacy Way, and the buses frequently parking at this location cause significant noise and disturbances, particularly during early mornings and late evenings. This is a high density area, with residential buildings close to the bus stop at 1030 Legacy Way.

Not only the sound of the buses turning on and off their engines creates noise pollution, the buses sometimes remain idling, with and without a driver on board, and this creates both continuous noise and air quality issues. On several occasions, I have noticed the smell of exhaust fumes entering my bedroom.

Considering that there are no residential buildings near the bus stop at Baily Park, I believe it would be more appropriate to make that location the final stop for buses #10, #20, and #20X. This suggested change would significantly reduce the noise and air pollution for the close by residents of Legacy Way and would also improve the flow of traffic, as other buses would no longer be obstructed from stopping at 1030 Legacy Way due to buses parked there.

I have attached screenshots from Google Maps to illustrate the locations of the mentioned bus stops and the areas that would benefit from these changes.

I trust that you will give due consideration to these suggestions, which would improve the quality of life for many residents in our community. I would be happy to provide any additional information or clarification if needed.

Thank you for your attention to this matter, and I look forward to hearing from you soon.

Warm regards,

Fernanda Soeltl Kitahara



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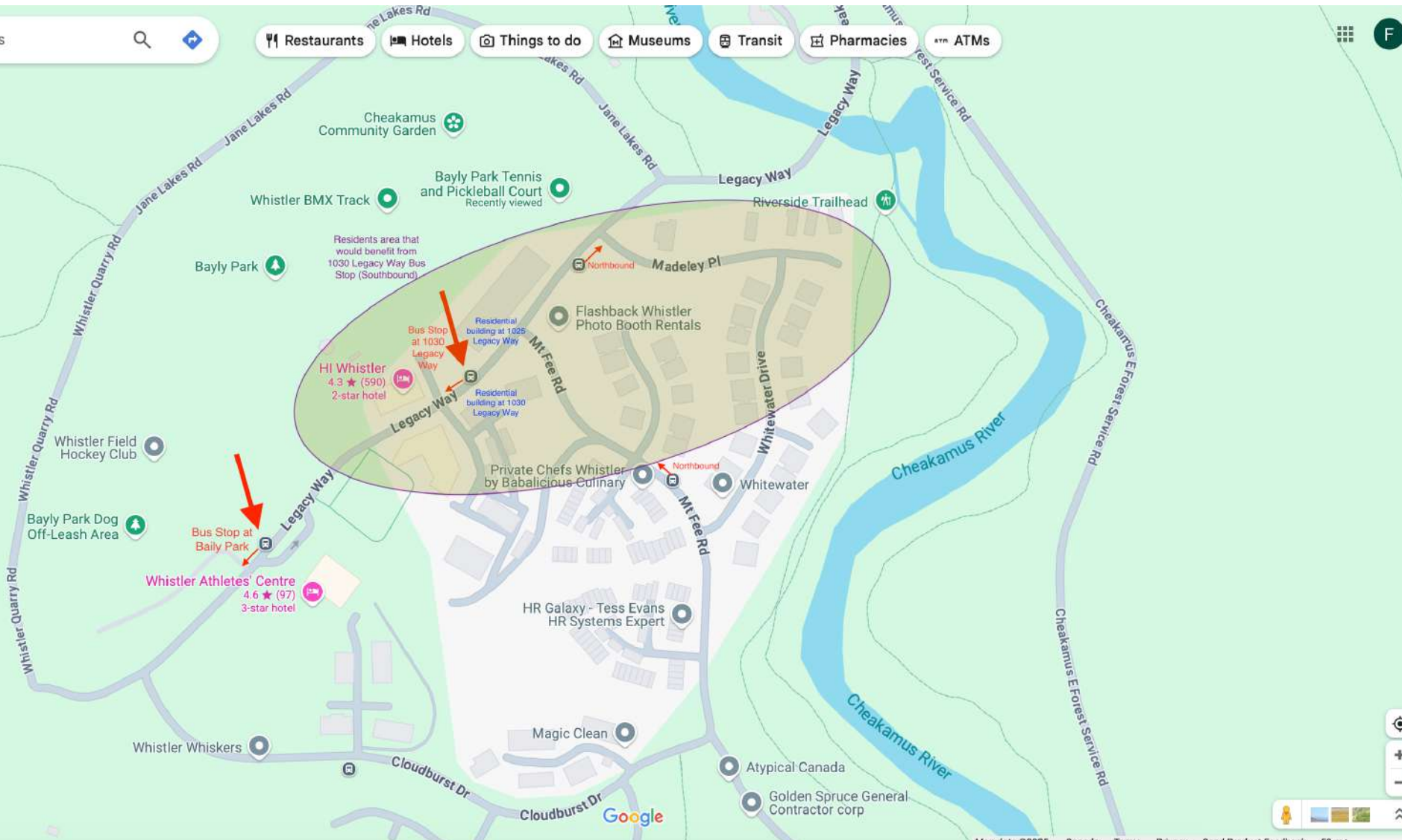
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← HI Whistler 🔍 ✕

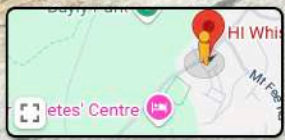
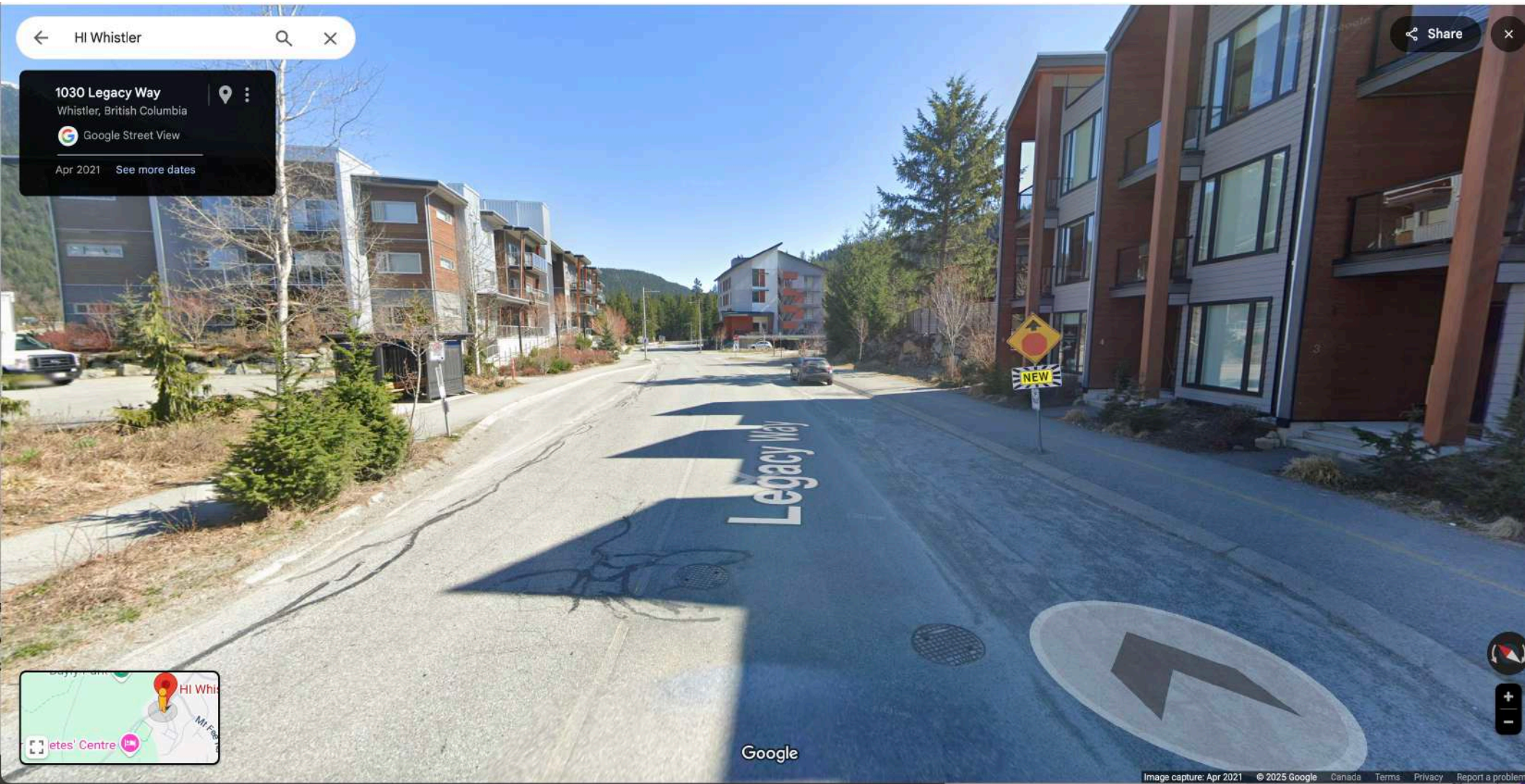
1030 Legacy Way 📍

Whistler, British Columbia

Google Street View

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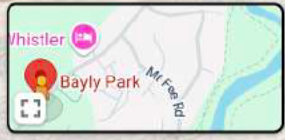
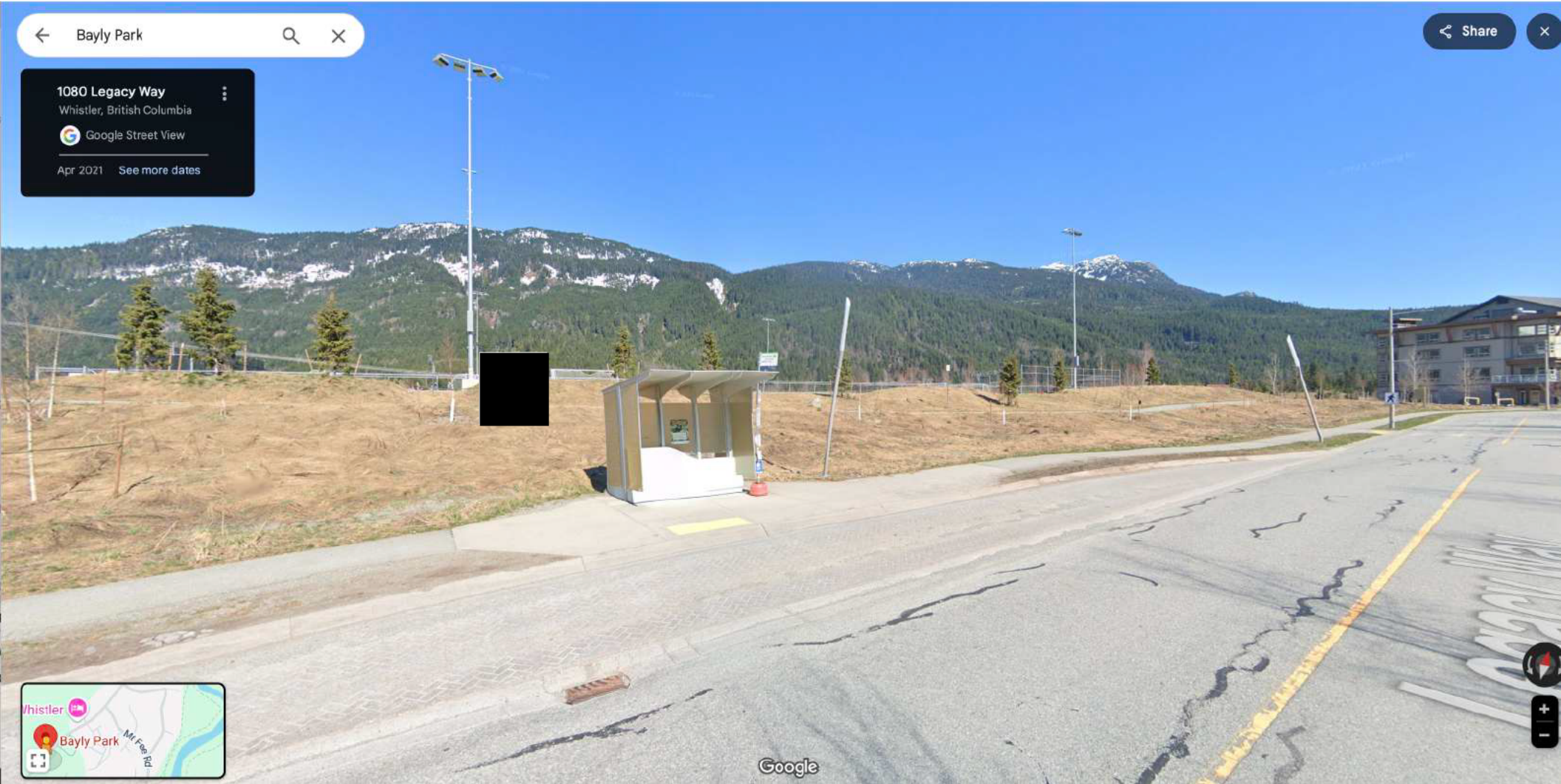


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