## **GENERAL INFORMATION**

Name of Organization Requesting Grant: (Please list parent/sponsor organizations in parenthesis)	Whistler Community Services Society
Name of the program(s) (if applicable):	Counseling Assistance
Society Registration Number:	S0025152
Organization Mailing Address:	8000 Nesters Road, Whistler BC V8E0G4
Contact Name & Title:	Imogen Osborne   Manager, Fundraising and Community Engagement
Organization Phone Number:	
Organization Email Address:	info@mywcss.org
Organization Purpose or Mandate:  (Please provide this answer in one sentence)	We support and advocate for a healthy, resilient community through program that support food security, mental health and wellness, and financial insecurity.
Organization Category (choose between Environment, Social Services, Community Services, Recreation and Sports, Arts and Culture)	Community Service

## **ORGANIZATION INFORMATION**

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How many years has the organization existed?	36
How many active members/participants does the organization have in the current year?  (e.g. how many athletes have signed up for this year)	31,000
For sport organizations, how many youth (U18) participants are enrolled in your programs?	N/A
How many Whistler residents members does the organization have in the current year?	Members of the society are board members only - 11 total. WCSS does not have a public membership.
How many volunteers/executive/staff are required to administer the organization in the current year?	100
Age range of participants in the organization:	0 - 99 years of age.

Please list active website URLs and active social media accounts (Facebook, Twitter, Instagram, etc.):	www.mywcss.org, Facebook: whistlercommunityservicessociety, Instagram: @whistler_community_services
What are the membership and participation requirements?	Membership is limited to board members who are elected to the board of directors. Our programs and services do not have specific membership requirements. Some programs, such as those providing financial assistance, do require income requirements to be met by all participants.
Does the organization have any outstanding debts or other means of funding from the RMOW? If yes, please state the amount and reason.  Note: Please include any Value In Kind support that you receive from the RMOW (eg. reduced rent, utilities in RMOW buildings)	Yes. WCSS has a current loan on the construction cost of the location at 8000 Nesters Road.

#### GRANT INFORMATION

## 1. Purpose of Grant

Explain in detail how the funding will be spent. Please refer to Council Policy A-7 Community Enrichment Program, available at www.whistler.ca/cep for funding criteria and eligibility. Please be as concise as possible using the space below.

The Counseling Assistance Program (CAP) aims to improve mental well-being and promote long-term resilience by providing low financial barrier access to clinical counseling.

Many community members who seek support from outreach workers at WCSS could also benefit from additional help from a trained registered clinical counselor, although not all community members have the financial means or extended benefit programs that would cover the cost. The program is designed to support individuals experiencing short-term, acute mental health challenges by offering subsidized access to up to 6 counseling sessions within a 12-month period.

When it is identified that the services of a professional service provider would be beneficial, our Outreach Workers work with the client to find the best fit of a counselor. If financial restriction is a barrier to accessing this support for the client, the CAP steps in. This program is available to Whistler residents who could benefit from professional mental and emotional support. Eligible applicants receive financial assistance of approx. \$35 per session, while WCSS and the CAP pays the remaining \$100 per session. WCSS outreach workers continue to support and work alongside the community member to ensure complete wrap around support while they are working with a clinical counselor.

In the 2024 calendar year 190 people in community were supported through this program, at a cost of over \$70,000.

2. Is This a New Program or Activity?	If yes, what are your targets and goals for this program/activity?
No.	

### 3. Current Year Highlights and Community Benefits:

Detail the specifics of activities and community benefits your organization provides.

The CAP is essential to the community as it fills a critical gap we are experiencing in mental health support services. As the most in demand and longest-running Outreach Services program at WCSS, it provides support for individuals with mild to moderate mental health challenges, who might not immediately qualify for Vancouver Coastal Health (VCH) services, where moderate to severe cases are prioritized.

WCSS administers over 30 other programs and services to the community. Outreach Services offers programs in concussion support, extreme weather shelter operations, new parent support groups, workplace mental health ambassador training, and programming for seniors, among many others. While our food security team supports the community with the Food Bank and in school nutrition education and snack programs. In the last 12-months over 31,000 client visits were supported in our space, including 10,000 visits to outreach services, with the remaining visits attributed to the Food Bank. We also operate social enterprises including the Re-Use-It and Re-Build-It Centres and the Recycling Program which divert waste from our landfills, encourage recycling and reuse, offer low cost good to community members, and generate revenue to support the operations of WCSS.

# 4. Existing Funding and Grant Applications:

- 1. List the specific grants, funding and fundraising planned, approved or pending for the existing year, and
- 2. Please also list rejected or non-approved funding (with reasons).

Our annual Outreach Services fundraising campaign will take place in October 2025. The goal of this campaign will be to raise \$100K to be distributed across all 30+ outreach program and services WCSS offers. A small portion of the total raised through the campaign will be allocated to Counseling Assistance.

WCSS expects a \$3K contribution from the Whistler Community Foundation in April 2025.

There are no other current grants or pending applications in support of Counseling Assistance for the upcoming year.

### GRANT INFORMATION (CONTINUED):

5. Grant Request Amounts and Financial Breakdown:

# Please ensure numbers provided in this table coincide with the required financial documents you provide in your application Annual Grant Provide a brief description of the specific amount **Operating Budget** Requested requested. (Ex: Products, services, staffing roles, advertising, etc.) Salaries/contracts: 74,500 37,250 WCSS subsidy of clinical counselor fees General operations: One-time project / program: Physical assets: N/A Rent (RMOW facilities): Rent (other facilities): Other: 74,500 37,250 50 Total % (Grant request + Annual budgetamount) Reminder: The grant amount requested cannot be more than 50% of the annual operating budget of the organization. 6. Additional Information: Please list any additional information, details or explanations regarding your grant request that you would like to be considered by Council. Our organizational budget for FY26 (April 1, 2025 - March 31, 2026) is still in development and as such is not able to be shared in this application. However, our Finance Manager has indicated that the amount noted above for subsidizing counseling fees for this program will meet or exceed \$74,500.

7. Attachments:	Please indicate the attachments you are including with your Grant Application Form:
	ement (audited preferred) or Organization Budget (Required) of registered not-for-profit society status or registered charity status (Required)
COMMUNITY PER	RFORMANCE INDICATORS
8. Please describe how your organization can contribute to the RMOW Strategic Plan:	learn about the four priority areas of RMOW 2023-2026 Strategic Plan:  1. Housing
	addresses the priority of "Community Engagement" because it strives to connect Specifically, this is because
other and the RMC supports increasin the community. It p can help them ma	egic Plan defines Community Engagement as "Striving to connect locals to each DW." This grant application is at the heart of connecting people to others and g community engagement as it supports the overall health and connectedness of provides an avenue those most vulnerable in Whistler to access the services that ximize their opportunity to achieve desired health outcomes. Our collective health pect of community living and is critical to the long-term success and sustainability

### SUPPORT FOR TRUTH AND RECONCILIATION

The RMOW is committed to working with the Lílwat People, known in their language as L'il'wat7úl and the Squamish People, known in their language as the Skwxwú7mesh Úxwumixw to: create an enduring relationship; establish collaborative processes for planning on unceded territories, as currently managed by the provincial government; achieve mutual objectives; and enable participation in Whistler's resort economy.

9. How has your organization considered truth and reconciliation with the Indigenous Nations?

WCSS has worked collaboratively with the Indigenous Peoples of our neighbouring First Nations for many years. Our Outreach and Food Security services connect the L'il'wat7úl and Skwxwú7mesh Úxwumixw to supports that build relationships, support participation in our resort community, and provide tools for a healthy lifestyle. We work closely with the Pemberton Food Bank and Lílwat Nation to share food and other essential resources through suppliers and ensure that everyone in the corridor has access to healthy nutritious food; and partner with the SLCC and individuals from both Nations for cultural awareness training opportunities for our staff and workshops for our client groups, such as the Interpretive forest walk along the Salish Stroll and cultural craft workshops led by Cultural Ambassadors at the SLCC. Experiences that our Activate and Connect participants have had the opportunity to engage in throughout 2024.

### **GRANT APPLICATION AUTHORIZATION:**

Submitted by:	Imogen Osborne
Phone number:	
Email:	imogen@mywcss.org
Acknowledgement:	<ul> <li>✓ I confirm that the information provided in this CEP Grant Application Form is true;</li> <li>✓ I confirm that a representative is required to present this grant request at a future Council Meeting;</li> <li>✓ I confirm that if any amount is granted that the Grant Reporting Form is due by December 1 of this year;</li> <li>✓ I confirm that if any amount is granted, it will be used only for its intended purpose unless otherwise approved by Council.</li> </ul>
Signature:	Digitally signed by Imogen Osborne Date: 2025.02.12 12:14:30 -08'00'

Funding decisions will be announced during a Regular Council Meeting in April 2025.

Please contact the Legislative Services Department at <a href="mailto:corporate@whistler.ca">corporate@whistler.ca</a> if you require any assistance.