

From: jimnjudy@shaw.ca
To: [corporate](#)
Subject: Whistler Stroll
Date: Sunday, August 09, 2020 5:11:49 PM

Dear Mayor and Council,

I am writing in hopes that a review of the current directives on the Whistler Stroll will encourage visitors to walk, shop and sight-see with greater confidence in safety protocols during Covid 19.

With the gradual re-openings in BC, we weighed the pros and cons of going anywhere very carefully. We checked on the protocols with individual hotels and restaurants, and finally decided on a 4 day trip to Whistler.

We stayed at a hotel, in the lower village, and felt their cleaning and social distancing protocols were excellent. They have hand sanitizer at all entrances and signs stating that guests are "required" to wear masks in the hotel at all times. The elevators are marked in all 4 corners with floor indicators and only 4 people are allowed on an elevator at once. The lobby has floor indicators for social distancing. There is an outdoor pool and guests are required to book times with an attendant to keep the required numbers allowed.

The Covid precautions are explained in detail upon check in. Once we checked into our room the cleaning staff was not allowed to enter. If we wanted more towels or amenities we phoned the front desk and the items were left outside the door (this includes garbage and towel removal).

We were pleased with the extensive work that has taken place to put these new procedures into effect.

The restaurants we ate at all operated according to BC Health guidelines. Contact tracing is required and we were always asked for our name and phone number. The tables are placed according to social distance rules. The servers all wore masks and there are no condiments or shared menus. The menus can be read by QR reader or a disposable paper menu is provided.

The one big drawback is the lack of precautions taken by the city on the Whistler Stroll. There are no barriers, diagrams for flow, or attending city By Law officers.

Normally, we enjoy walking along the stroll and doing some shopping while we are visiting. Unfortunately, after attempting to patronize some businesses along the stroll, we quickly decided to avoid the entire area during our stay.

We would like to recommend more precautions for the stroll, possibly including ones being implemented in other municipalities with large pedestrian malls. We found the experience of walking on the stroll to be a negative one and we worried about the close contact by some visitors.

Thank you for your attention to my email letter.

Judy Taylor-Atkinson
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